

E-ticket (Departure Bus) [This is an official ticket](#)

Just show this e-ticket to the bus staff at your boarding point to board the bus.

Cititrans

DN.ML.6.1300
Cititrans Executive - Toyota
Hiace 8
8 Seats
Seat Format 1-1

Monday, 14 Oct 2024

14 Oct
13:00

Surabaya
Cititrans Surabaya
Jl. R. A. Kartini No. 58, Dr. Soetomo,
Tegalsari, Surabaya

1h 45m

14 Oct
14:45

Malang
Cititrans Malang
Jl. A. Yani No. 190, Purwodadi, Kec.
Blimbing, Malang

Booking Code

BOPI24107523490

Traveloka Booking ID
1188493629

NON-REFUNDABLE

RESCHEDULE NOT AVAILABLE

IMPORTANT PRE-TRAVEL INFO

- Arrive at the boarding point min. **60 minutes** before departure.
- Show your e-ticket and official identification document to the bus operator staff before boarding the bus.
- You can use the e-ticket sent to you via email, SMS, or in your Traveloka App.
- All times shown are local times of each departure point.

No	Passenger(s)	Seat Number
1	MISS FELICIA PUTRI	4

For any questions, visit Traveloka Help Center:

<https://trv.lk/help/bus>




No need to print!

Show this e-ticket to the bus staff at the terminal or agent office. To see bookings made on another device, log in with the email used during booking.

Scan QR code to download FREE Traveloka App



Facilities

- | | |
|---|--|
|  Luggage Storage |  Air Conditioning |
|  Reclining Seat |  USB Plug |
|  CleanTrip |  Rest Stop |

Bus Routes

Surabaya - Malang

Terms & Conditions

- Passengers must meet the following requirements:
- Passengers must have PeduliLindungi App.
- Passengers who have received the third dose of vaccination (booster) are no longer required to show a negative RT-PCR or antigen test results.
- Passengers who have received two dose of vaccination are required to show a negative result of RT-PCR test taken 3 x 24 hours prior to departure. Alternatively, the passengers could present a negative result of antigen test taken 1 x 24 hours prior to departure.
- Passengers who have received only one dose of vaccination are required to show a negative result of RT-PCR test taken 3 x 24 hours prior to departure.
- Passengers who have not been vaccinated due to medical reasons need to show proof of vaccine exemption from a State Hospital, and should present a negative result of RT-PCR test taken 3 x 24 hours prior to departure or a negative result of antigen test taken 1 x 24 hours prior to departure.
- Children under the age of 6 may travel accompanied by an adult and apply the proper COVID-19 health protocol.
- Children age 4 years and above must buy full price tickets.
- Passengers are allowed to carry 2 items of baggage, consisting of 1 smaller item (e.g. handbag) that can be stored under the passenger's seat, and 1 additional baggage with a maximum size of 65 cm x 36 cm x 23 cm. This additional item will be stored in the baggage storage area if available (first come first serve). If space is no longer available, baggage will be transferred to the next shuttle.
- Passengers are not allowed to carry items that may disturb the comfort of other passengers (e.g. items with strong odor, animals).
- Passengers are responsible of their belongings and Cititrans will not be responsible for any loss of personal items.
- Cititrans has the authority to deny boarding to passengers, or to cancel shuttle departure, when necessary.
- Passenger failing to arrive at the boarding point on time cannot ask for a refund.
- Departure time, route, and vehicle type can change without prior notice due to operational reasons.
- If departure is delayed for more than 2 hours, the passengers can request for a refund. The refund process may take up to 14 working days.
- If the shuttle is canceled due to mechanical failure or other reasons, the passengers will get a full refund.
- If the shuttle experiences mechanical disruption for more than 60 minutes during the trip (e.g. engine breaks down, AC stops working), passengers will get a free-ride voucher that can be used for the next booking.

Refund Info

NON-REFUNDABLE

This bus ticket cannot be refunded.

Reschedule Info

RESCHEDULE NOT AVAILABLE

This bus ticket cannot be rescheduled.

We're ready to help you

Inform your booking ID 1188493629 when contacting us via call or email below:

 cs@traveloka.com

 [Contact Us](#)

 [Go to Help Center • trv.lk/help](#)